

## Upcoming Events

- November 5      Student Conservation Association,  
Information Session for internships
- November 14     Senior Learning Journey Night, 7:00 - 8:30 pm
- November 15     CANR General Scholarship Applications  
due to 121 Ag Hall
- November 16     Autumn Fest 2002, MSU Pavilion
- November 20     CANR Alumni Assn Scholarships for Juniors,  
applications due to 121 Ag Hall
- Wednesday Lunches starting at 12:00 - 1:15 pm, 65 Ag Hall
- Friday Reading Circles, 12:00 - 1:00 pm, 65 Ag Hall

### **Technology Updates: Important Information for MSU E-mail Users**

*by Joe Murray, ANR Information Systems, and Bailey Scholars Program*

How many different possible ways are there to ask for someone's e-mail address here at MSU? Depending upon who you ask, there could be as many as four:

- Pilot account
- MSU account
- Pilot ID
- E-mail address

As most of you know, e-mail is one of the most important forms of communication here at MSU. How many of you receive e-mails from other students working on a project together, weekly reviews from professors, job postings from your departments? Now that you're aware of the crucial part of e-mail in your lives, how can we prepare for University's upgrades and changes?

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Example: [lhbailey@pilot.msu.edu](mailto:lhbailey@pilot.msu.edu)

**Notice:** This will only affect those that have had their e-mail accounts longer than a year.

If your return address or your account settings (Outlook, Outlook Express, Eudora, Pegasus, etc) have [PilotID@pilot.msu.edu](mailto:PilotID@pilot.msu.edu), it will need to be changed.

You're probably wondering, what is this going to affect? First, let's discuss the positive affects. Michigan State University is in the process of changing their pilot e-mail system, which from "rumors" will include a new faster web version to replace the current TWIG system. For those of you that are familiar with the TWIG on-line system and the slowness to do e-mail, this new system should relieve your frustrations.

The importance of removing the "pilot" from the settings is once the new system is brought on-line, if the server name isn't called **pilot**, like it is now, you may not be able to receive or access your e-mail. The university is highly recommending anyone that is still using **pilot** in their return address, or e-mail settings to remove it and use the following format for your e-mail account:

[PilotID@msu.edu](mailto:PilotID@msu.edu)

Now, don't let this change confuse you. Most e-mail programs ask for a SMTP (Simple Mail Transfer Protocol) server or an Incoming / Outgoing server. This will still remain the same, which should be: **pilot.msu.edu** This may change in the future, but for now, this will remain the same.

By now you should be realizing the negatives of these recommended changes. One change that may be needed in the future was mentioned above. The SMTP server may need to be changed, but changing one line in most programs and your back up running and downloading / sending e-mails, isn't really that bad at all.

The most affected portion of things affected by this change will be those that subscribe to listserves. Depending upon which listserve you're a currently subscribed too, will determine what changes need to be done. Let's take the Bailey Community listserve ([bailey\\_mg@msue.msu.edu](mailto:bailey_mg@msue.msu.edu)) for example. Many of you are probably subscribed as [PilotID@pilot.msu.edu](mailto:PilotID@pilot.msu.edu), which was done many months or even years ago.

In order to comply with university recommendations, you would first need to change the settings that were mentioned above. Secondly, because your e-mail settings have now been changed, the listserve may not recognize your address as being part of the system and could even deny any mail sent to the listserve. Most listserve servers aren't capable of knowing every "alias" for each and every mail server out there in the world, so it goes strictly on the "From:" information of your e-mail message.

So, what can you do about it? One option is to test the new changes with any listserves that you may be subscribed too. If the system is configured to allow variations of your e-mail, it may allow your messages to be sent through even though your information has slightly changed. Secondly, if you find out that you're being denied or your messages aren't being sent out, the best solution would be to unsubscribe from that list, and re-subscribe with your new address.

As a reminder, some lists that you subscribe to may not allow you to unsubscribe manually. In this case, contact the listserve owner or contact person and ask to be unsubscribed and then re-subscribed with the correct e-mail address.

This may seem to be a major pain to fix this problem with listserves, but in the future, these changes will prove to be very beneficial. So, the next time the university has another upgrade on their systems, you'll be ready.